

APPENDIX A

KEY THEMES FROM BUDGET CONVERSATION SURVEY

| What do you think should be the spending priorities for the Tameside & Glossop Strategic Commission in 2020/21 and future years? | | |
|--|-----|-------|
| Theme | No. | % |
| Education and Schools | 62 | 22.0% |
| Older People Social Care | 59 | 20.9% |
| Healthcare Services in General | 55 | 19.5% |
| Maintenance of Roads and Highways | 49 | 17.4% |
| Children's Social Care | 46 | 16.3% |
| Street Cleanliness/Fly-Tipping | 40 | 14.2% |
| Emergency Services: Police and Fire | 28 | 9.9% |
| Mental Health Services | 27 | 9.6% |
| Primary Care: GPs, Dentists, Pharmacies, Opticians | 26 | 9.2% |
| Waste/Recycling | 24 | 8.5% |
| Investment in Town Centres | 24 | 8.5% |
| Public Transport | 24 | 8.5% |
| Streetlights | 23 | 8.2% |
| Other: Examples of "Other" Include Specific Spending Suggestions Outside of the Council's Remit such as "TV Licence" or "Armed Forces"; Specific Revenue Raising Suggestions and Non-Specific Answers such as "Good" | 20 | 7.1% |
| Parks and Greenspace | 20 | 7.1% |
| Hospital Services | 20 | 7.1% |
| Community Safety | 16 | 5.7% |
| Transport Infrastructure, i.e. Traffic Management, Roundabouts, Cycle Lanes | 15 | 5.3% |
| Educate People about Self-Care | 13 | 4.6% |
| Drainage and Grids | 12 | 4.3% |
| Libraries | 12 | 4.3% |
| Housing | 12 | 4.3% |
| Car Parking | 11 | 3.9% |
| Neighbourhoods/Communities General e.g. Create Strong Communities, Improve Communities, Build Communities | 11 | 3.9% |
| Support for People with Disabilities | 10 | 3.5% |
| Leisure Facilities | 10 | 3.5% |
| Youth Facilities such as Youth Clubs | 8 | 2.8% |
| Investment in Job Creation and Training | 8 | 2.8% |
| Early Intervention to Prevent Later Problems | 8 | 2.8% |
| Enforcement on Violations such as Benefit Fraud, Parking Infringements | 8 | 2.8% |
| Clean Air/Air Pollution | 8 | 2.8% |
| Homeless People | 7 | 2.5% |
| Nurseries and Early Years | 6 | 2.1% |
| Reduce Business Rates | 5 | 1.8% |
| Support for Vulnerable People in General | 5 | 1.8% |
| Integration of Health and Social Care Services | 5 | 1.8% |
| Focus on Core/Vital Services | 5 | 1.8% |
| Addressing Poverty | 5 | 1.8% |
| Community Care | 4 | 1.4% |
| Museums/Galleries/Arts/Culture/Cultural Events | 4 | 1.4% |
| Investment in Markets | 4 | 1.4% |

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| Theme | No. | % |
| Employ More Staff | 4 | 1.4% |
| Communicating, Educating and Engaging with Residents | 3 | 1.1% |
| Dog Fouling | 3 | 1.1% |
| No Comment/Full Stop/Single Letter/N/A | 3 | 1.1% |
| Income Collection | 3 | 1.1% |
| Investment in Towns other than Ashton | 2 | 0.7% |
| Reduce Councillor Related Expenses | 2 | 0.7% |

| Do you have ideas or suggestions for how we might deliver services more efficiently, save money or raise revenue? | | |
|---|-----|-------|
| Theme | No. | % |
| the top response was where residents left this section blank not offering any suggestions or comment | 94 | 33.3% |
| Working Practices and Culture should be More Efficient | 44 | 15.6% |
| Work Closer with Other Councils or Public Sector Partners Such as Police, Hospital, Fire Service or Voluntary Sector | 26 | 9.2% |
| Preventative Early Help Investment to Save Money on Service Costs in the Future | 22 | 7.8% |
| Encourage Volunteering and Community Action | 20 | 7.1% |
| Reiteration of Spending Priorities Identified in Previous Question | 16 | 5.7% |
| Other: Examples of "Other" Include Specific Suggestions Such as "Bring Back Sit And Wait Appointments", "Re-Use Medication Patients Haven't Used", "Tea, Coffee And Food Vending Machines/Cafes In Local Libraries" and Politically Focussed Comments | 16 | 5.7% |
| Increase Fees, Charges or Fines | 14 | 5.0% |
| Work with or Support Local Businesses | 13 | 4.6% |
| More Effective or Better Advertising and Communication | 12 | 4.3% |
| Reduce or Stop Outsourcing | 12 | 4.3% |
| Utilise Existing Owned Buildings Better | 11 | 3.9% |
| Current Services should Work in a More Integrated Fashion | 10 | 3.5% |
| Reduce Business Rates | 9 | 3.2% |
| Should Not Have Built Tameside One/Vision Tameside | 9 | 3.2% |
| Use Digital Services or Technology to Increase Efficiency | 9 | 3.2% |
| Invest in Services | 9 | 3.2% |
| More Rigid Enforcement of Existing Fines, Fees and Charges | 9 | 3.2% |
| Reduce Elected Members Expenses | 8 | 2.8% |
| Recycling of Waste | 8 | 2.8% |
| Reduce Senior Management | 8 | 2.8% |
| Reduce Number of Elected Members | 7 | 2.5% |
| Organise Events to Attract People to Tameside and Raise Revenue | 7 | 2.5% |
| Financial Transparency | 7 | 2.5% |
| Reduce Number of Staff | 6 | 2.1% |
| Free or Reduced Fee Car Parking | 6 | 2.1% |
| Listen to and Engage with the Public More | 6 | 2.1% |

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|--|-----|------|
| Theme | No. | % |
| Reduce Staff Wages or Benefits | 5 | 1.8% |
| Increase Number of Front-Line Staff | 5 | 1.8% |
| Encourage Self-Care | 5 | 1.8% |
| Don't Prioritise Ashton for Resources and Spending | 4 | 1.4% |
| Bring Derelict Buildings Back into Use | 4 | 1.4% |
| Less Health Service Capacity and Resource Spent on "People That Don't Need It", i.e. People Presenting at A&E without Critical Condition | 4 | 1.4% |
| Reduce or Maintain Council Tax | 3 | 1.1% |
| Generally Reduce Waste/Be More Efficient without Specific Ideas or Suggestions | 3 | 1.1% |
| Enforced Volunteering | 3 | 1.1% |
| Enforcement Against Benefit Fraud | 3 | 1.1% |
| Increase Council Tax | 2 | 0.7% |